

Customer Communication

announcing our final release impacting 2019 quality reporting and 2015 CEHRT

We're pleased to announce the release of Database Scripts for Patient Data Access Checkbox for Centricity Practice Solution (CPS) and Centricity EMR (CEMR). This is our final release in a series of releases that can positively impact 2019 quality reporting and 2015 CEHRT. Other releases in the series include Service Pack 2 Hotfix, Service Pack 3, and Service Pack 3 Hotfix. Please read below for information on the issues addressed by each release and review the corresponding release notes to determine the importance to your organization. We've also included FAQs below to provide additional upgrade guidance.

Scripts for Patient Data Access Checkbox

These scripts address the issues below:

1. CPS: In some instances, the Patient Data Access Authorized checkbox was automatically and unintentionally toggled to checked or unchecked after a field in Patient Registration was edited and the Save and Close button was clicked.
2. CPS or CEMR: In some instances when the Patient Data Access Authorized checkbox was checked, a 526 MU Event (ApiPatientGrantedChartAccess) was not logged, preventing credit in CQR (KM 62396).

These scripts may be run on any version of CPS 12.3.x or CEMR 9.12.x. and we recommend running both scripts; this will enable you to correct the above issues without upgrading to Service Pack 3.

For more information, please view the release note for your solution:

[CPS](#)
[CEMR](#)

Service Pack 2 Hotfix

This hotfix addresses issues with CCDA 2.1. For instance, CCDAs are at risk of including incomplete social history without this hotfix.

For more information, please view the release note for your solution:

[CPS](#)
[CEMR](#)

Service Pack 3

This release addresses billing stability issues and provides eRx workflow improvements, as well as fixes for CCDA 2.1 and the Patient Data Access Authorized checkbox.

For more information, please view the release note for your solution:

[CPS](#)
[CEMR](#)

Service Pack 3 Hotfix

Like the Service Pack 2 Hotfix, this hotfix addresses issues with CCDA 2.1. If you installed the Service Pack 2 Hotfix and then upgrade to Service Pack 3, please install the Service Pack 3 Hotfix immediately following your Service Pack 3 installation.

For more information, please view the release note for your solution:

[CPS](#)
[CEMR](#)

Upgrade Guidance FAQs

Q: Do I need to upgrade to a specific 12.3/9.12 version to be 2015 CEHRT compliant?

A: All versions of CPS 12.3 and CEMR 9.12 are 2015 CEHRT compliant. Either hotfix is recommended for CCDAs 2.1 fixes.

As a reminder, the complete 2015 CEHRT solution set includes: Centricity™ EMR 9.12.x or Centricity Practice Solution 12.3.x; Centricity Integration with Azure (our Azure Active Directory (AAD) solution); CCDAs 2.1; Patient Portal and Secure Messaging; Centricity Patient API; ePrescribing 4.2.2 or higher, and, where relevant, Syndromic, Immunization, and CCDAs interfaces.

Q: If I'm on a pre-Service Pack 3 version of CPS 12.3 or CEMR 9.12, do I need to upgrade to improve our clinician measure results?

A: Generally speaking, customers don't need to upgrade to Service Pack 3 for CQR results or 2015 CEHRT. Minor measure improvements can be expected with CCDAs reconciliation by installing the Hotfix available for Service Pack 2 or Service Pack 3.

Q: If I want to upgrade to the Service Pack 2 Hotfix or the Service Pack 3 Hotfix to benefit from the reconciliation improvements, when do I need to upgrade?

A: Hotfix updates to the reconciliation form only impact reconciliations from the date of install of hotfix forward.

Q: Many of our imported CCDAs are not available to reconcile. Is there a solution available?

A: Customers will need to set the CCDAs Validator to 1.1 until the Service Pack 2 or Service Pack 3 hotfix is applied. After which, CCDAs validator of 2.1 should work fine.

Q: My Provide Patients Electronic Access measure numerator results are poor. Do I need to upgrade?

A: For the best results, the Checkbox Scripts should be run. Scripts can be run on all CPS 12.3 and CEMR 9.12 versions. Minimally, customers will want to run the checkbox scripts now and prior to attestation. We expect customers will want to run it periodically to better track measure results. Any customer that wants to deny API access to patients may want to upgrade to Service Pack 3 with the Service Pack 3 Hotfix and Checkbox Scripts.

Please take a few minutes to complete this [survey](#) to help us understand your 2015 CEHRT status and provide you with the resources you need. If you've taken the survey before and have updates or completed enabling all the 2015 CEHRT solutions, we'd appreciate you taking the survey again to share that information.

For assistance or questions, contact Support Services at 1-888-436-8491 option 2, followed by option 3 for technical questions and option 4 for clinical and quality reporting questions.

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