Customer Communication

The Dose

October 11, 2019

Welcome to your first issue of The Dose newsletter – your quarterly roundup of news, updates, and resources from athenahealth! We'll include helpful links and information in each issue, so you may want to save the newsletters to reference later.



A powerful resource for you

athenalnsight is a news hub reporting from the heart of the healthcare internet on the industry's latest trends and topics. Leveraging athenahealth's nationwide network and other data sets, our researchers, writers, and visual designers extract insights on the key drivers and habits of high performing healthcare organizations — and share them with you.

<u>Visit athenaInsight ></u>



Get connected on the portal

In case you missed the news, the new customer portal is live! It's your one-stop-shop for the latest on product releases, signing up for Communities, and entering support cases. If you haven't already, visit the portal and register for an account.

Join the community >



Your success is our top priority

Knowing how to make the most of your Centricity* solutions is critical in achieving the outcomes you desire. That's why we're excited to announce our latest computer-based trainings including Hospital Connect, Centricity™ Analytics, CPS Practice Management Tips and Tricks, and more. The trainings are free and can be accessed on the customer portal by selecting the Community tab and your product, followed by the Education button.

Access the trainings >



Deadlines for 2015 Edition CEHRT

The deadline for enabling 2015 Edition Certified Electronic Health Record Technology (CEHRT) is based on the performance categories you're reporting on. For Promoting Interoperability, the deadline was October 3. For Quality, the deadline is December 31. For more information, view our CEHRT resources on the customer portal by selecting the Community tab and your product, followed by the Upgrade Resources button. From there, click on the link to 2015 Edition CEHRT.

Go to the CEHRT resources >



The wait is over

CHUG Fall 2019 is here and will be unlike any other! Attendees will hear directly from athenahealth

leadership, as well as from users and sponsors on how they're embracing the journey of technological transformation, streamlining workflows, enhancing coordination of care, and improving patient safety. We hope to see you next week in Orlando!

View the agenda >

*CENTRICITY is a registered trademark of General Electric Company and is used under license to VVC Holding Corp.