Athena CENTRICITY   BOOT CAMP   CPS & EMR TRAINING

Attention Troops! Process Pros is drafting recruits for Operation "Life if a Visit" for an online intensive learning session centered on Centricity Practice Solutions and Centricity EMR.

Your Soldiers will learn:
The module follows a patient visit from A-Z in Centricity. We start with Scheduling, go to Registration, Eligibility Verification, Check In, and Clinical Workflow. From there, we visit each step of the revenue cycle stream as the visit moves through billing, collections, and payment posting. We will touch upon the key components within the billing cycle, including electronic filing of insurance claims and the EDI lifecycle.

The Bootcamp provides working knowledge of the Centricity system capabilities with a focus on the revenue cycle components. Users will understand and discuss opportunities for optimization and future-state workflows. The Bootcamp is intended to close the gap between clinical and revenue cycle functions as they relate to a patient visit. This is not an introductory training, but rather is designed to facilitate discussions on current system utilization and identity opportunities to improve. Upon completion of this course, recruits will have a solid knowledge of the Centricity build, application structure, and understand how a patient moves through the entire visit lifecycle in Centricity.

Who should attend?
- New employees
- Office leaders
- Super Users
- Trainers
- IT Support
- Administrators

Feedback from Boot Camp "Veterans"

"This training was helpful in my role because I am usually the first person the staff contacts when there is a question or issue with Centricity. It was also very important to understand the entire life of a patient visit for quality (bad data in, bad data out). I was able to discover and correct several processes such as verifying insurance and choosing the correct allocation sets. Maybe most importantly, was the training increased my familiarity with where data is located. I build and run many reports. Successful and accurate reporting depends on your ability to understand where exactly the data fields pull from. I can see data come through in a report and know exactly where in Centricity that data is located. "

"I just knew bits and pieces before. The training brought everything together. This helps understand the perspective from every staff member and their role with Centricity when they bring up problems, issues, concerns etc. If we have a new staff member, I could give them general training no matter what his or her role. "

"The life of patient visit I feel is what really drove our PM optimization project. It made us aware that there was a need for the cleanup and a deeper look into the billing workflow. "

"I found the Life of a Visit training to be extremely informative. Although I have worked with the system since 2006, I came away from the training having learned new tools that I use on a daily basis. I have taken the knowledge that I gained from the training and shown employees who did not attend some of the shortcuts and they appreciate the time saving tips very much. You are extremely knowledgeable with the system and very adept at answering questions regarding all aspects of the system."

Schedule your teams Boot Camp today! lrichardson@processprosit.com | 260-415-5820

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