

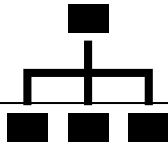
# Clinical Optimization



## PROBLEM

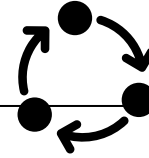
**Many organizations now have EHRs and most are struggling with perceived or real inefficiencies. They are experiencing:**

- Lower revenue due to lower productivity and technical errors
- A poor return on their EHR investment
- Disgruntled physicians
- Workflow issues - paper-based workflows don't work well with the EHR
- Lack of IT resources to turn on value added functionality
- Difficulties meeting and reporting on regulatory quality metrics
  - Inefficiencies in coordinating patient care
- Negative patient feedback
- Reluctance by staff to embrace change



## SOLUTION

- Refine workflows and incorporate proven best practices to meet future healthcare models (Patient Centered Medical Home, ACOs, etc.)
- Develop a plan for meeting and monitoring Clinical Quality Measures
- Increase patient and physician satisfaction
- Leverage clinical software to improve the quality of care
- Remove barriers to coordinating efforts across the continuum of care
- Align clinical, administrative, and technical initiatives to support organizational transformation
- Create a governance and communication plan to support ongoing continuous improvements in patient care



## Methodology

**Our methodology allows Process Pros IT Consulting experts to assess your current state. We then tailor and prioritize optimization activities to meet your organization's needs.**

### Phase 1: Assessment

- Analyze the current state and recommend improved efficiencies. Evaluate technology, and operational and clinical workflows.
- Analyze and rank findings by impact and work effort and display in a simple visual scorecard format.

### Phase 2: Implementation

- Provide experts to implement agreed upon recommendation
- Monitor and evaluate the success of the optimization efforts using clear metrics
- Transfer knowledge to client staff

Process Pros IT Consulting helps healthcare organizations optimize clinical and business operational performance. Our Consultants are subject-matter experts in IT strategic planning, revenue cycle management, federal mandates (MACRA, ICD-10, HIPAA), and technology.